

## **Procura+ Seminar Hot Topic Tables**

### **ICLEI: GPP Helpdesk**

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ICLEI presented the GPP Helpdesk and its various services to the participants. There were copies of the GPP newsletter letter for participants to look at. Most of the participants at the Hot Topic table were not familiar with the GPP Helpdesk. They thought that the newsletter will be a useful source of information about best procurement practices. However, they felt that the newsletter could be shorter and easier to find on the website. They also enquired about calling or emailing the GPP helpdesk. They wondered whether there was a maximum amount of inquiries that ICLEI could process per month."