

PORTRAITS
**ETHICAL
PROCUREMENT
OF ICT**



**CITY OF GHENT,
DISTRICT 09,
BELGIUM**

**CREATED THROUGH THE INTERNATIONAL
WORKING GROUP ON ETHICAL
PROCUREMENT OF ICT**



ABOUT

District09 is the ICT partner of the City of Ghent and is responsible for the purchase, delivery, implementation, maintenance and support for all ICT solutions (hardware and software) for the City. District09 supports about 12,000 end users, as well as approximately 9000 laptops, 3000 PC's, 3800 smartphones, 3000 scanners and printers, 2500 tablets and 721 physical servers. District09 is an affiliate of Electronics Watch since April 2021.



"Thanks to the fruitful exchange with the Working Group, we will review the opportunities offered by labels and we will use them in our tenders."

Bert Wauters and Sarah Janssens, District09

APPROACH

When preparing for a tender, we apply the following approach (essential aspects):

- We carefully take under consideration the cost price, quality, services before and after the procurement process and particularly the Service-level agreement (SLA);
- We use Sustainable ICT criteria and we include labels (TCO Certified) and the Electronics Watch Contract Conditions;
- We closely follow the ICT market;
- We leverage the negotiation stage;
- We do follow up on contractual agreements and SLAs.



CHALLENGES

- We face a general lack of knowledge and expertise when it comes to describing sustainable aspects in tender documents;
- The evaluation stage is also challenging, as it is difficult to say whether suppliers would be compliant with the ethical requirements.
- We would like to have more clarity and transparency around labels. We are not certain if they provide the most advanced criteria, nor if they cover enough devices.

ACTION

We recently planned 4 tenders for the supply of the following ICT products: computers (laptops, desktops and monitors); Apple materials; Peripheral devices; Smartphones.

Our tender on computers is underway with award criteria that consider the following aspects:

- Compliance with the TCO; Certified label (or equivalent)
- Use of environmental management systems;
- Life extension;
- Environmental impact in production;
- Energy consumption;
- Transportation and packaging;
- E-waste production.

We also included ethical selection criteria (suppliers shall to enter into dialogue with Electronics Watch).

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